Civil Service Policy Making Process and Competencies in Japan: METI Case

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Aim of the Study

- Substance of Policy Making Process Information gathering and analysis Consultation = Process management
- Competencies cf. Inadequate attention to the organizational competency
 Types of competencies
 Competency profile of the team

Background

- MITI: Traditional tension between horizontal bureaus (Industrial Policy Bureau, Secretariat, etc) and vertical bureaus
- Recent Change Structural Reform since 1990's Strengthening horizontal aspect Linkage with Regulatory Reform Commission, Fair Trade Commission Effectiveness of (annual) planning?
- 2001.1- Reorganization: From MITI to METI

Organization of METI

- Total: Headquarter, Patent Office and Regional Offices 8500
- Headquarter 2500 high ratio of senior officials (1) Administrative 1500 + Technical 1000 (2) Type 1 1000 (Ad: 600, Tech: 400) + Type 2+3 1500
 - (3) Posts above directors of divisions: 120
- Mobility
 Secondment to
 prefectural governments 32, Private sector 3
 Secondment from
 Prefectural government 60, Private sector 50

Civil Service Competencies – government wide attempt

- 2001.12 Reform of Public Servant System Emphasis on "ability" as basis for promotion, wage But what is ability?
- 2002.8Reform of Recruitment Examination From written examination to comprehensive personnel evaluation But how to evaluate?

METI's Experiments of Personnel Management

- "Policy professional"
 Requirements the ability of finding issues, information collection, articulation and designing of policies, negotiation and getting agreement, management for results, human resource management
 New emphasis the latter two internal aspect
- "Specialist"
 Research and Development
 ,
 Nuclear Safety
 Financial Analysis
 Others (Information technology, statistics, intellectual property, corporate laws, trade law, standards and verification/ accreditation)

Case Selection

- Electricity Deregulation in 1999
 cf. 1995 deregulation- introduction of IPP
 Liberalization of retail
 Complicated conflicts between regulator,
 electricity utilities, new comers, and users
- Reintroduction of Holding Companies
 Biggest change after WW2- Ideological issues
 Relation with FTC
 Spill over into commercial code and tax law

Electricity Deregulation (1) Policy Document

- Policy Document
 The Report of the Basic Policy Committee of the Advisory Council on Electricity Industry
- Composition of the Basic Policy Committee Chair: The Head of Keidanren 4 members Electricity Utilities 5 members IPPs One User (Itoyokado) Expert "conservative" and "progressive"
- Timetable 1997.7 The Establishment of Basic Committee 1999.1 Final Report

Electricity Deregulation (2) Competencies Profile

- Mr. C: Head of Public Utility Reform office
 Expertise in strategic and analytical thinking based on economics analysis
 Experiences in horizontal bureaus
- Mr. D: in charge of informal consultation with utilities, tariff reform Political deal capability
 Previous experiences in 1995 electricity deregulation reform Networking with key persons in utilities
- Mr. E: in charge of foreign studies, legislation Recent experiences of studying abroad
- Mr. F: in charge of advisory council experts, IPPs and users Networking with experts, users and newcomers
- Mr. G: in charge of tariff reform with Mr. D
 Working with Mr. D for administrative reform before this position
 Youngest and energetic

Electricity Deregulation (3) Process and Management Skill

- Prehistory
 1996.12 Economic Structure Reform Program
 Target: International price level by 2001
- Conflict: July to Dec 1997
 New Regime of METI Pro competition
 Role of analysis (Mr. C)
 Role of foreign information (Mr. E)
- Convergence: Jan to May 1998
 Appointment of Mr. D differentiated consultation
 Transparent discussion about scenarios
- Tariff Reform: May to Dec 1998
 Respect for "managerial autonomy"
 Deal concerning surplus and capital

Holding Company Reform (1) Policy Document

- Policy Document "New Directions of Corporate Laws" by the Study Group on Corporate Laws
- Composition of the Study Group Chair: Trade Lawyer
 3 competition lawyer, 1 economist, 1 attorney
 10 practitioners from private industry
- Timetable 1997.11 Establishment of the Study Group 1995.2 Final Report 1997.6 New legislation
- Related Document and Process
 1997.7 Setting up the Study Group
 1998.2 Report of Study Group on Commercial Code
 1999: Commercial Code amendment for setting up holding and subsidiary companies

Holding Company Reform (2) Competencies Profile

- Mr. I: Chief of Industrial Organization Policy Office
 Experiences in horizontal departments
 Analytical capability for raising issues based on logics/ reasons
- Mr. K: Deputy Chief Experiences of relative frontline (agricultural trade) Young and energetic
- Mr. J: Successor of Division Chief
 Capability of social consultation for cooperation with FTC
 Dealing with labor issue Experience of labor issues
- Mr. M: Successor of Deputy Chief
 Experience of studying abroad just before the position
 Specialist of Law and Economics
 Seconded to MOJ afterwards

Holding Company Reform (3) Process and Management Skill

- Prehistory Review of issues by predecessor Mr. H
- Production of "New Direction of Corporate Laws"
 Intuitive selection of the issue by Mr. I
 Not supportive environment in the MITI
 1994.5 Initial research consultation with business (Mr. K)
 1994.11 Study group-difficulty of finding authentic expert
 1995.3 Final Report
- Process Afterwards (Mr. J)
 1995 fall to 1996.7Relationship with FTC
 Latter half of 1996 Relationship with Labor
- Commercial Code (Mr. M)
 1998.2 Study Group Report
 1999.2 Legislation Council of the Ministry of Justice

Conclusion

- Importance of Two Kinds of Skills
 Analytical skill (Economics, Logic, Information)
 Social consultation skill (formal consultation through advisory council, informal consultation)
- Team Profile of Competencies
 Unintended combination
 cf. Partly intended in the electricity reform case
 What is the role of division chief?
 - analysis, consultation or management?

Future Agenda

- Detailed empirical analysis of competencies
- Methodology for assessing competencies of each civil servants in organizational context
 - need for bottom up analysis based on dozens of cases
- From tacit knowledge to more transparent and institutionalized knowledge
 - Analytical capability
 - Consultation capability